

Top Legacy Data Archiving Challenges — And How to Solve Them

Four challenges identified during a focus group of CHIME members

01 Turning Interest into Momentum

"The biggest challenge is mechanics and planning ... getting traction [for legacy data archiving projects] is hard."



What's happening

Despite strong ROI, projects stall when enthusiasm meets perceived complexity.

What works

Experienced partners provide structure, timelines, and step-by-step roadmaps.

02 Determining What Data to Archive

"A lot of people like to hold on to the legacy system and data. ... Determining what you hold on to — that's challenging."



What's happening

Some groups want to archive everything "just in case."

What works

Real-world use cases help teams understand what's truly necessary vs. comfortable.

03 Overcoming Knowledge Gaps

"One of the biggest challenges is lack of knowledge of the legacy system and access to it."



What's happening

Staff turnover, M&A, and other factors erode institutional knowledge about legacy systems.

What works

Partners with experience across all types and brands of legacy systems can quickly investigate and understand what data exists, where it lives, and how to work with it efficiently.

04 Addressing Data Release Delays

"Getting the data from the legacy vendor has been challenging."



What's happening

Without clear contract terms, data requests from legacy vendors can drag on for months.

What works

Contractual foresight + technical expertise = smooth, timely data extraction. The most effective partners may even be able to extract the data for you directly.

Planning an archiving project?

Visit harmonyhit.com to learn how we can help address these challenges and ensure a successful initiative.